### Behind the Curtain:

Digital Marketing that Actually Works

Allan Walters

Director of SEO & Marketing

W. O'DONNELL CONSULTING



bit.do/wodc

# Who's the dork up front?









- ✓ In the IT industry for nearly 30 years
- ✓ Actively doing IT/MSP marketing for 24 years
- ✓ Actively doing SEO, PPC & Web Marketing for 12+ years
- √ Former President of TechSelect (TechData)
- ✓ Google AdWords Certified Advanced Search Professional
- **✓ Started IT companies**
- ✓ Have been acquired by IT companies & acquired others
- **✓** Grew MSP from nothing to \$1M+ in sales
- **✓** Helped MSP grow from \$1M in sales to \$13M+ in sales
- ✓ Most importantly I'm one of you!







- 1. Eat more protein
- 2. Trim your toenails
- 3. Wash your running shorts
- 4. Run 1 hour every day
- 5. Buy new running shoes





















I tried SEO before and it didn't work for me.







## What is SEO?



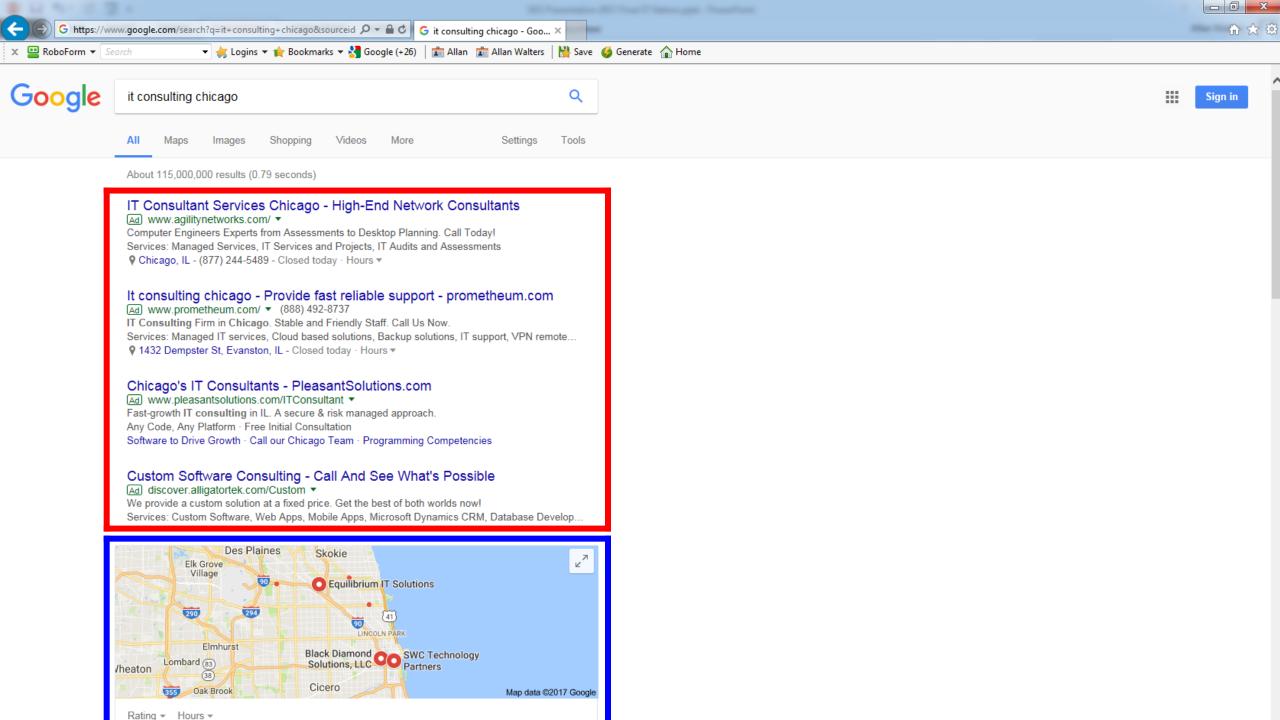


## What is SEO?

Search Engine Optimization







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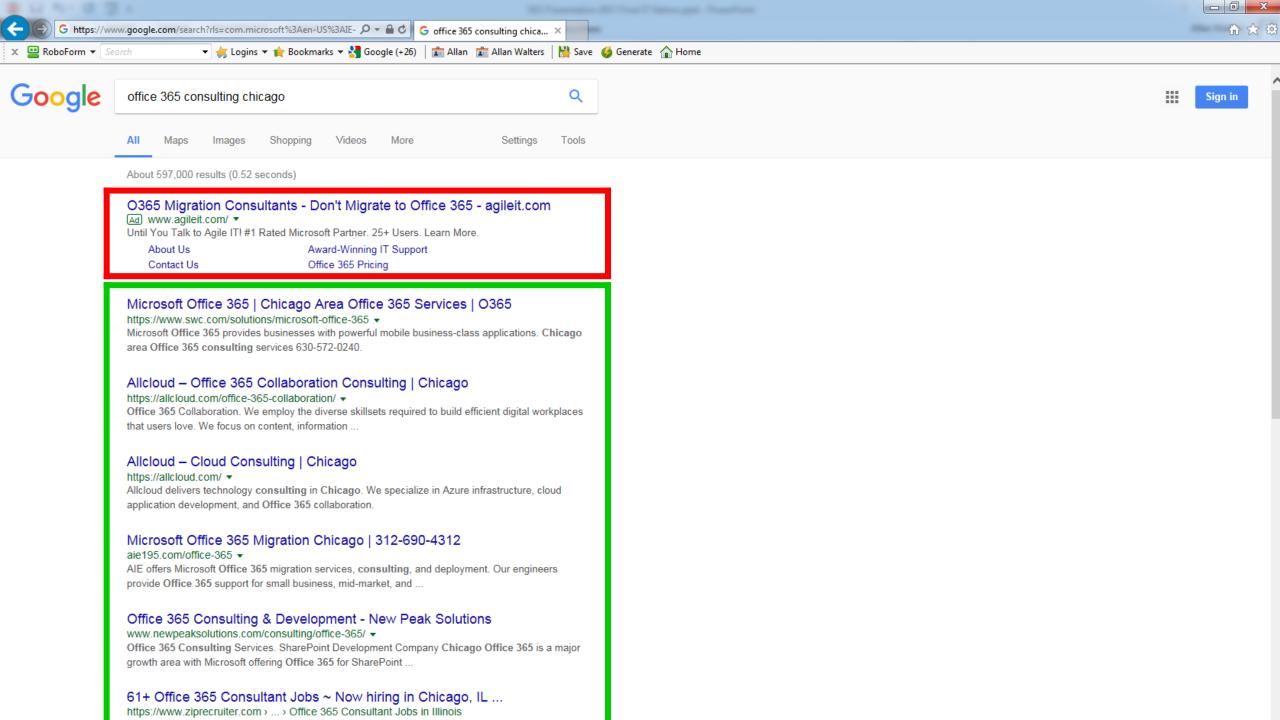
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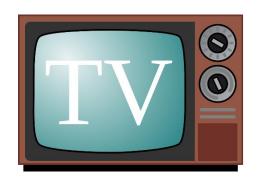
















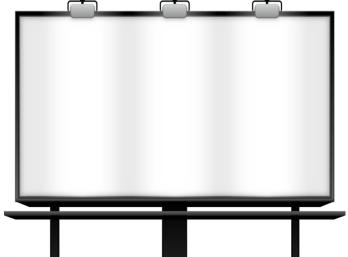






















### PERFECT TIMING











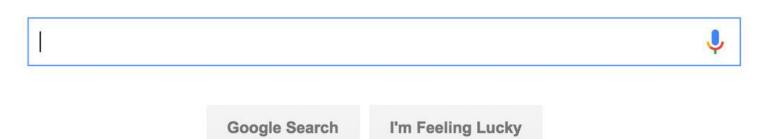








### Google





### PERFECT TIMING











Real Life Scenario



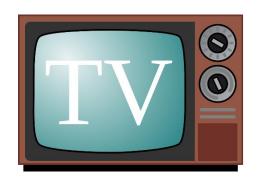
















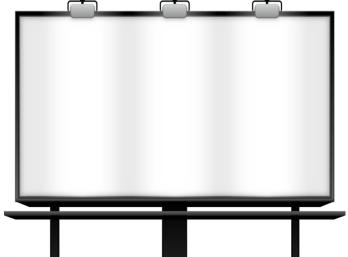














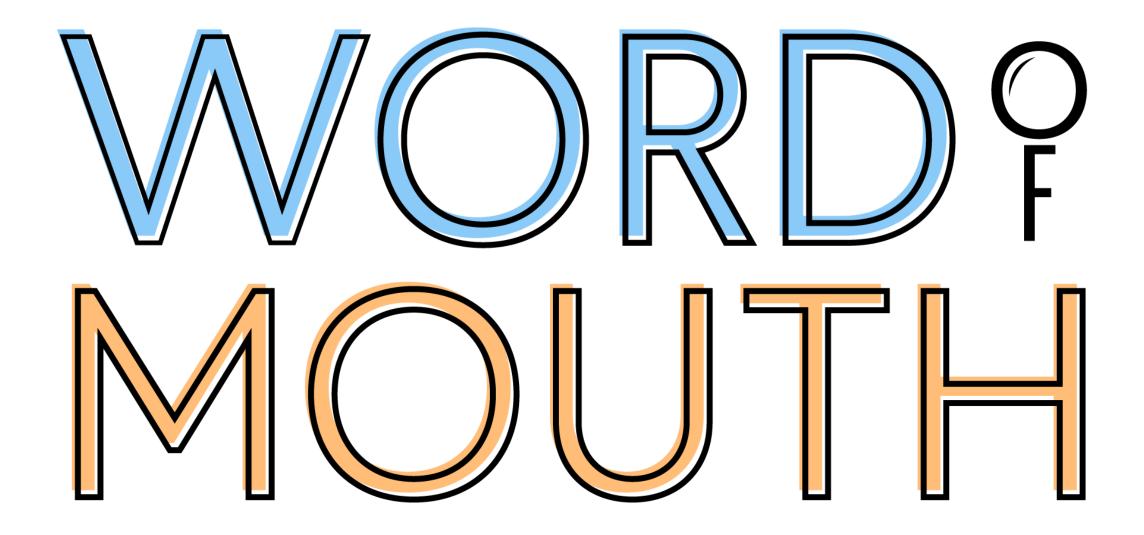




## What is the Most trusted?















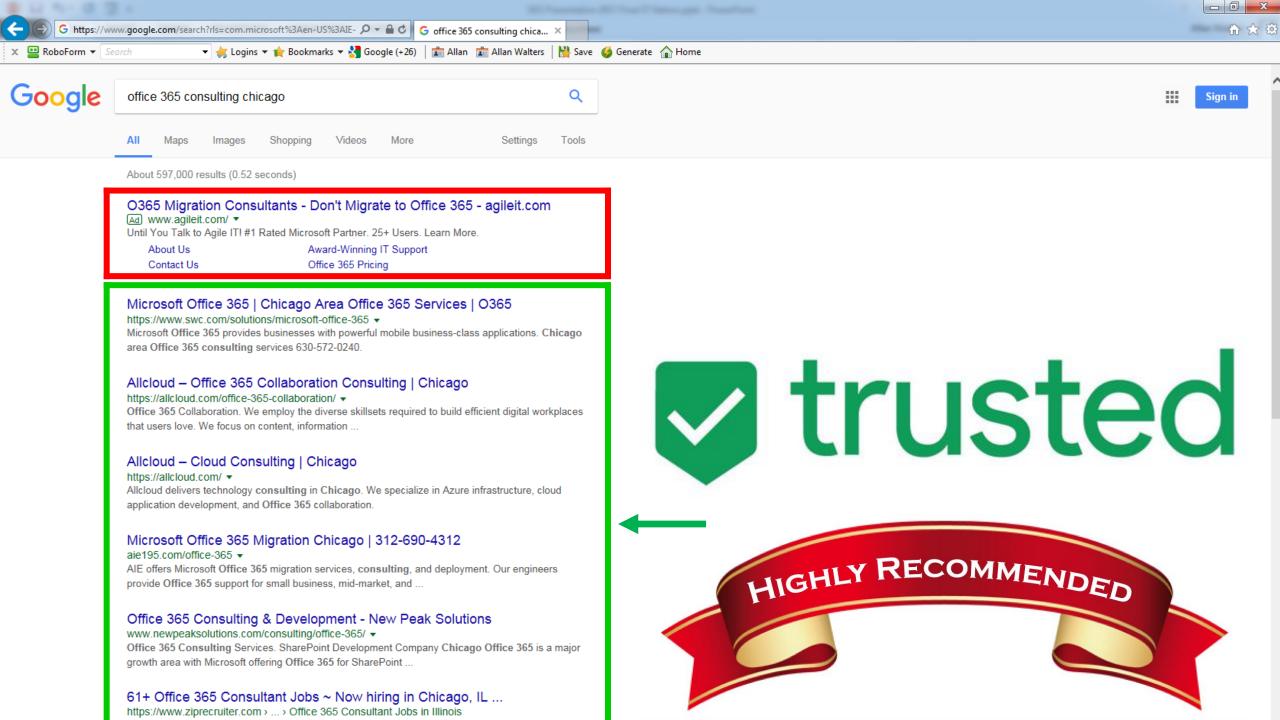
Ψ

Google Search

I'm Feeling Lucky

## MORD? MOUTH



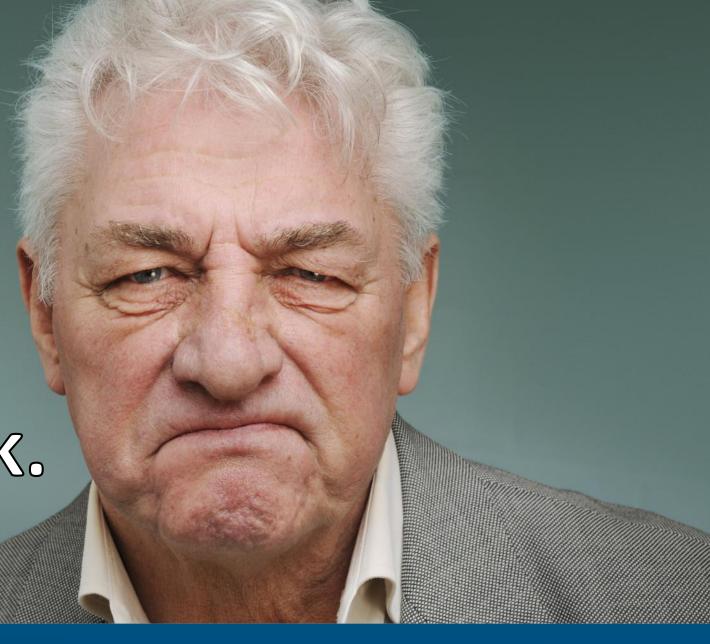








But I said, I tried SEO before and it didn't work.







# Traditional

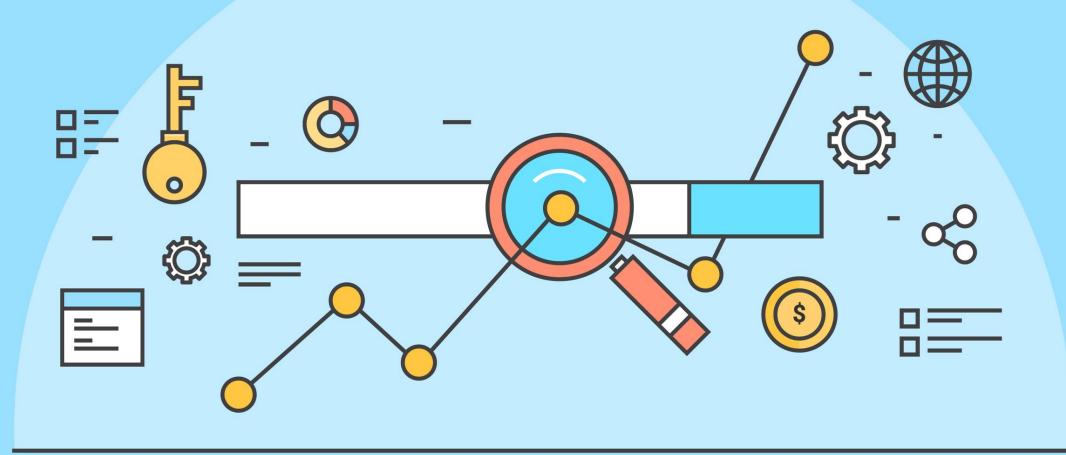




## The Traditional SEO



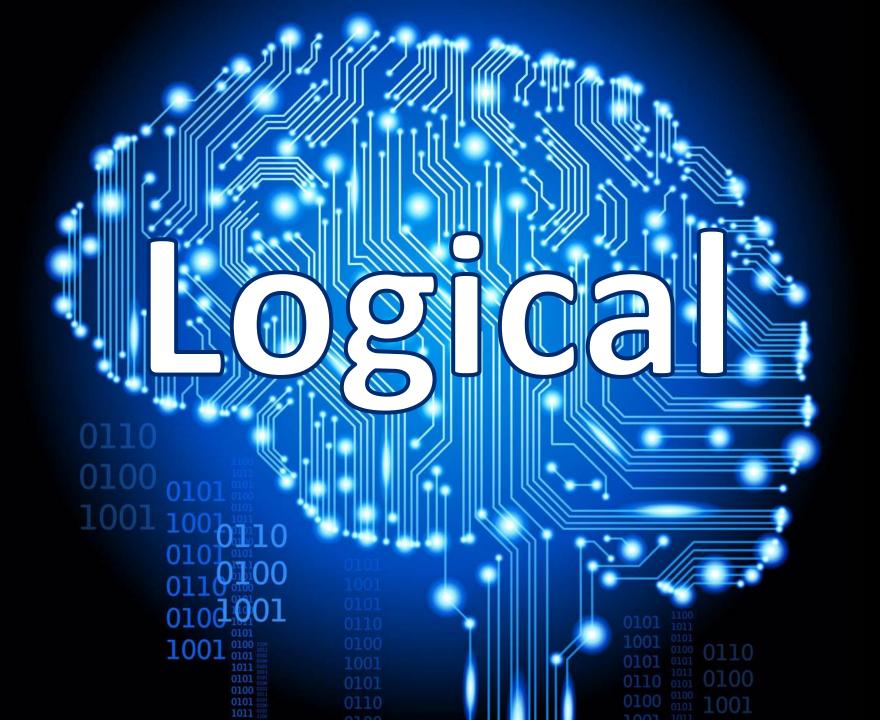
#### KEYWORD RESEARCH











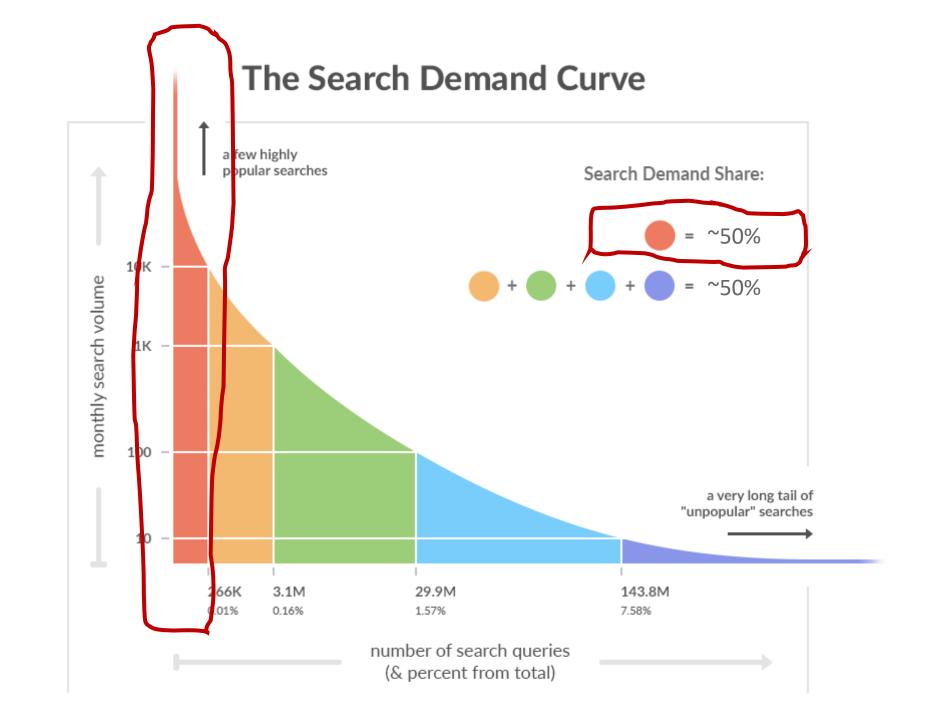
| 1. | IT Support     | X | 8,000 |
|----|----------------|---|-------|
| 2. | IT Consultant  | X | 7,800 |
| 3. | IT Company     | X | 6,500 |
| 4. | Cyber Security | X | 6,000 |
| 5. | IT Services    | X | 5,800 |
| 6. | Computer Store | X | 5,100 |
| 7. | Outsourced IT  | X | 4,800 |
| 8. | Tech Support   | X | 4,500 |
|    | _              |   |       |

9. Managed IT Services x

3,900

| 3,992. | Microsoft Azure Hosting Consultant   | X | 4 |
|--------|--------------------------------------|---|---|
| 3,993. | Office 365 Migration Services        | X | 3 |
| 3,994. | Wireless Network Installation        | X | 3 |
| 3,995. | Remote Server Monitoring Company     | X | 2 |
| 3,996. | Dark Web Monitoring Service          | X | 2 |
| 3,997. | Citrix Consulting Company            | X | 1 |
| 3,998. | VoIP Solutions for Small Business    | X | 1 |
| 3,999. | SharePoint Development Firm          | X | 1 |
| 4,000. | Network Penetration Testing Services | X | 1 |



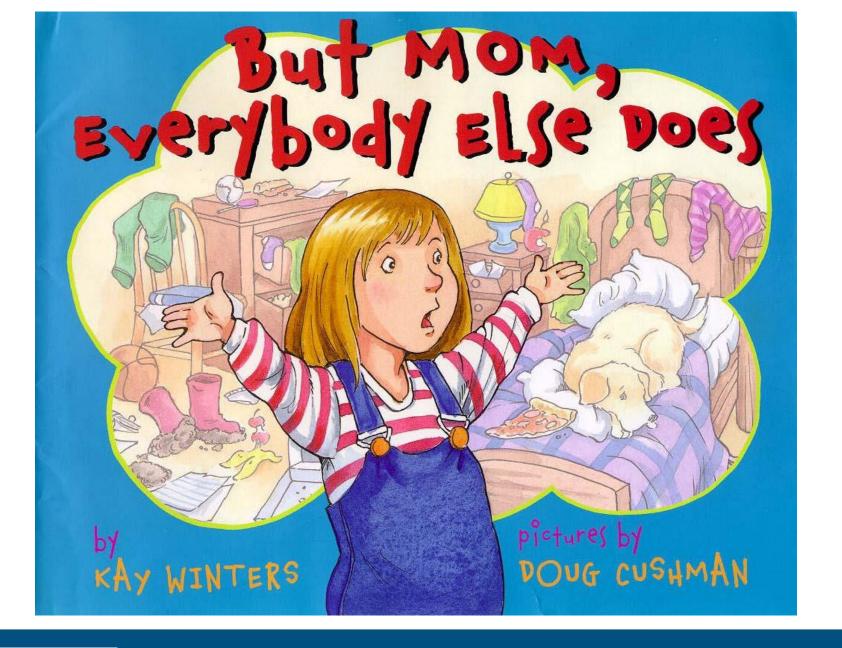


#### 20% Effort

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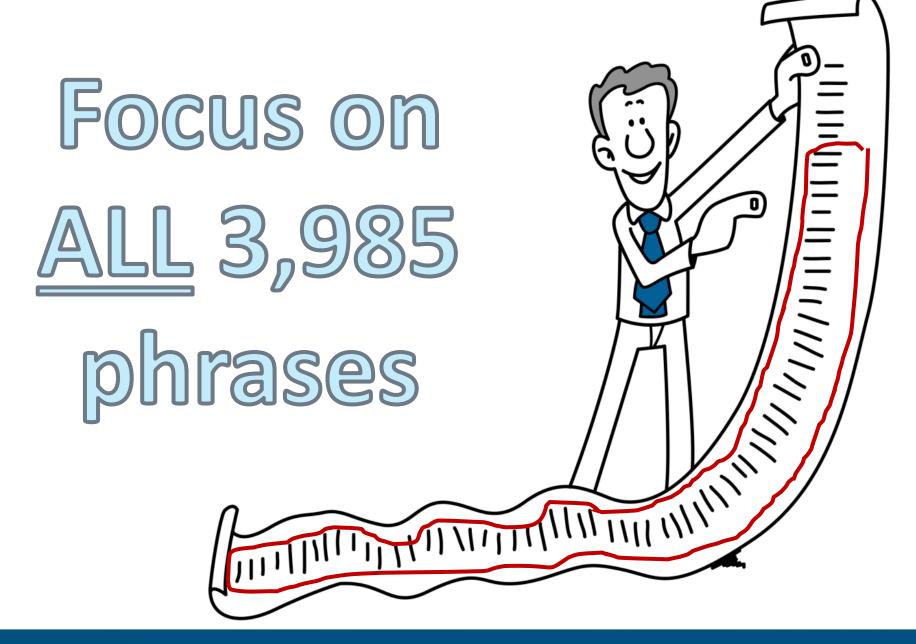




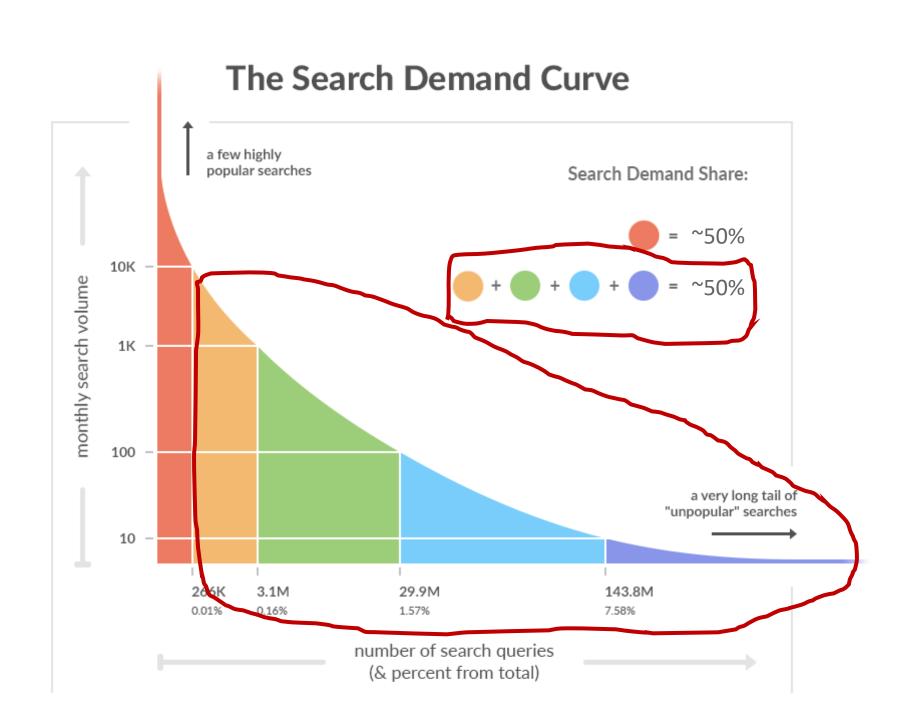


| 3,992. | Microsoft Azure Hosting Consultant   | X | 4 |
|--------|--------------------------------------|---|---|
| 3,993. | Office 365 Migration Services        | X | 3 |
| 3,994. | Wireless Network Installation        | X | 3 |
| 3,995. | Remote Server Monitoring Company     | X | 2 |
| 3,996. | Dark Web Monitoring Service          | X | 2 |
| 3,997. | Citrix Consulting Company            | X | 1 |
| 3,998. | VoIP Solutions for Small Business    | X | 1 |
| 3,999. | SharePoint Development Firm          | X | 1 |
| 4,000. | Network Penetration Testing Services | X | 1 |







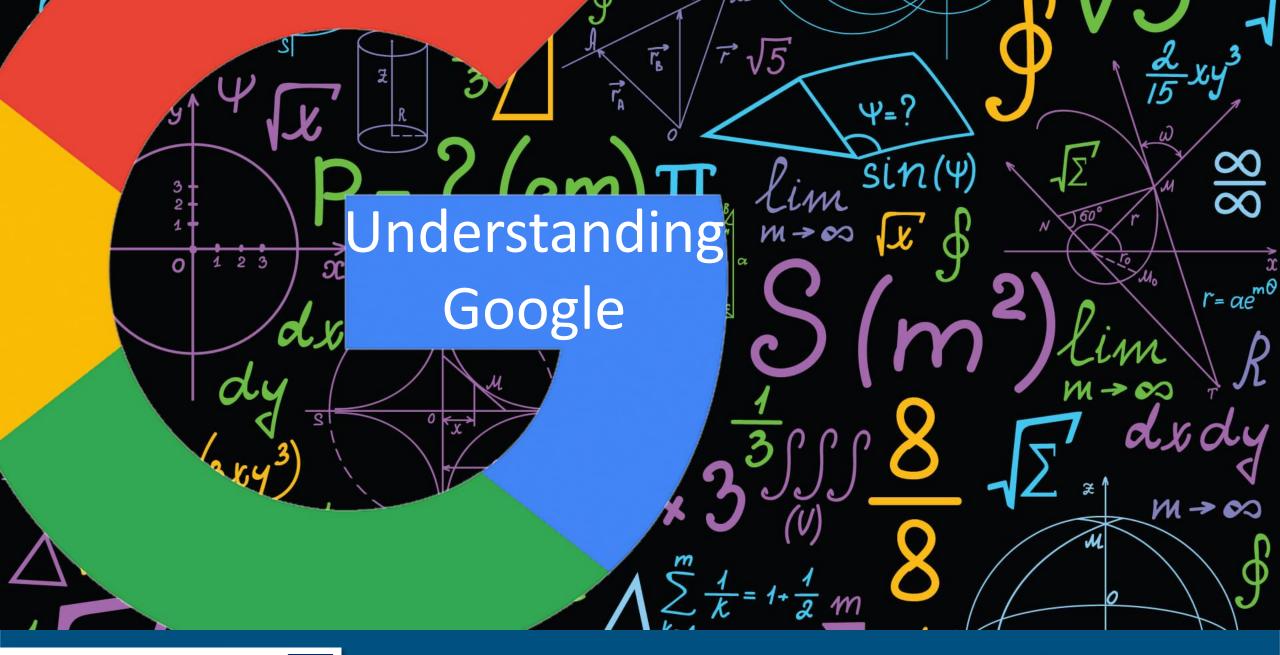
















#### How does

decide who ranks first?





### Authority

Are you a trusted source?

Do you address the search?

Relevance



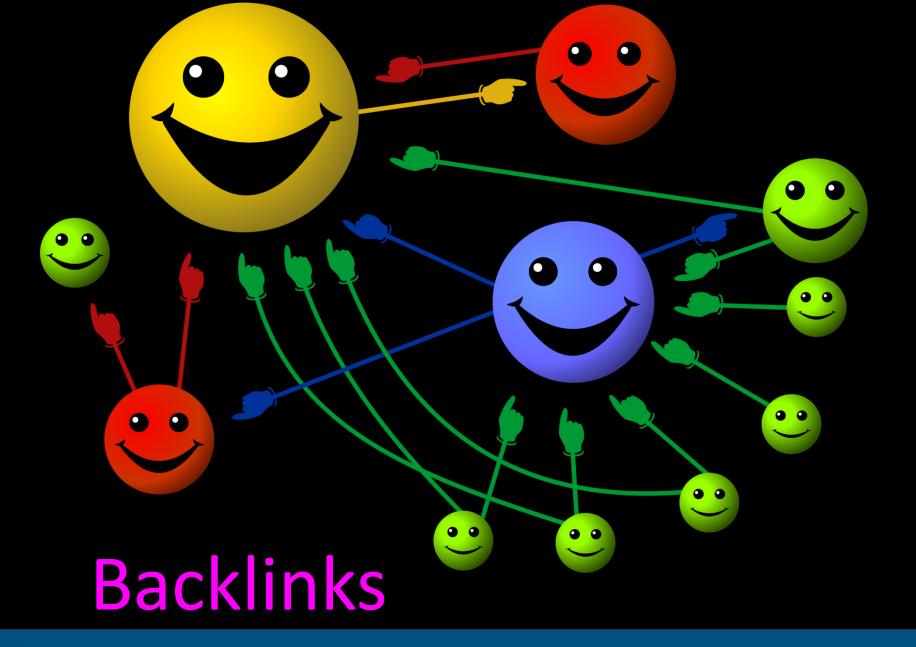


### How do I become

### an authority?









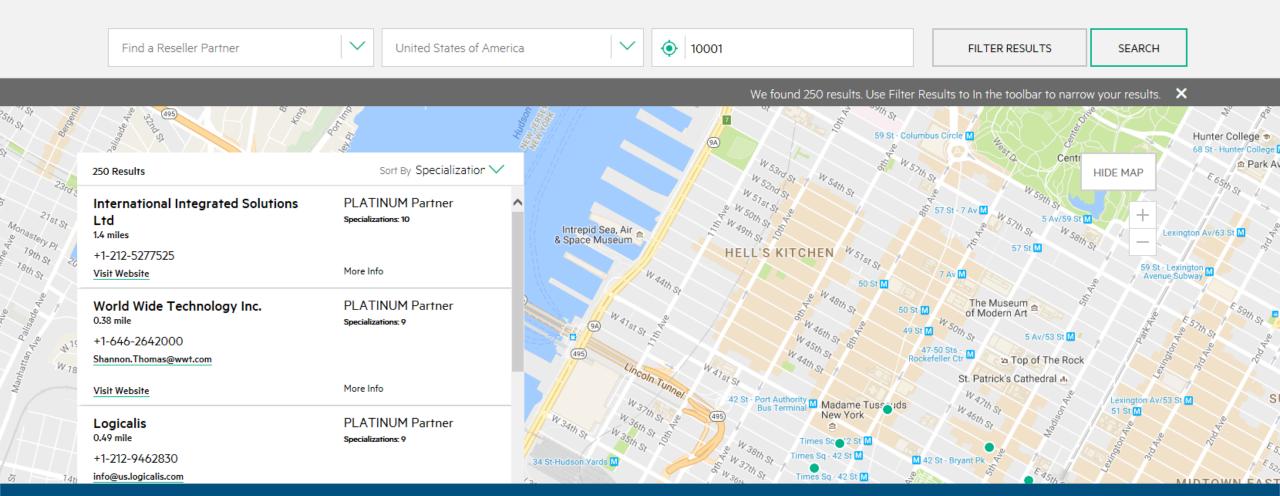


## 





### Find a Partner











Head-To-Head: Apple Watch Series 2 Vs. Samsung Gear S3

10 Things You Don't Know About The Tech Data-Avi















### Fast Growth 2015: The Top 25

by CRN Staff on September 14, 2015, 9:00 am EDT Email this CRN article

1 2 3 4 5 6 7 8 9 10 ... next



### Rising To The Top

The Fast Growth 150 is CRN's annual ranking of the fastest growing solution providers, resellers, technology integrators and IT consultants in North America.

Recognizing companies with gross sales of at least \$1 million, the Fast Growth 150 ranks companies based on their two year growth-rate (2012 & 2014 annual gross revenue).

Here we present the top 25 from this year's Fast Growth 150.

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### **Lunch & Learn Series**

Based on the success of a pilot Lunch & Learn session in November 2015, the Flagler County Chamber of Commerce, along with SCORE and the Palm Coast Business Assistance Center, will launch a three-part Lunch & Learn series next month. Designed to provide small business owners and operators valuable information on subjects vital to the success of their businesses, the introductory series will provide participants insights into three basic management activities vital to operating a successful and sustainable business. The following sessions are planned:

### Business Planning - April 20

This session will provide an overview of how developing and operationalizing an effective plan to ensure profitability. Many business leaders feel they don't have the time to create a business plan, which is critical and not doing so virtually assures less than optimal performance.

### Finance & Profitability - May 18

Money is to business as oxygen is to humans. In many cases small businesses owners do not have a clear understanding of where their money goes. The failure of not knowing is one reason why businesses do not succeed. This session will explore this important connection and offer practical advice business owners can apply.

### Customer Service Essentials – June 15

Customer service is what makes the small business world go around. Happy customers are part of the best marketing plan, and word of mouth marketing is priceless. Learn how to delight customers during this session.





### HOW do I become

### relevant?











### 

### if it's working?



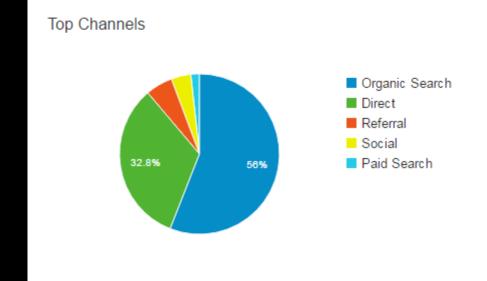




### Google Analytics

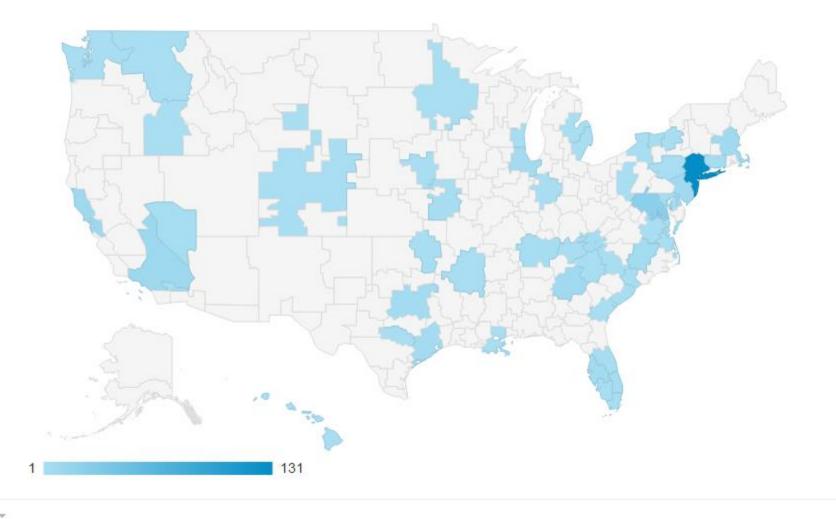








|                    | Acquisition |                  |             | Behavior      |                   |                       |  |
|--------------------|-------------|------------------|-------------|---------------|-------------------|-----------------------|--|
|                    | Sessions +  | % New Sessions + | New Users + | Bounce Rate + | Pages / Session + | Avg. Session Duration |  |
|                    | 402         | 85.82%           | 345         | 60.45%        | 2.03              | 00:01:09              |  |
| 1 ■ Organic Search | 225         |                  |             | 61.33%        |                   |                       |  |
| 2 Direct           | 132         |                  |             | 64.39%        |                   |                       |  |
| 3 ■ Referral       | 22          |                  |             | 36.36%        |                   |                       |  |
| 4 Social           | 16          |                  |             | 50.00%        |                   |                       |  |
| 5 ■ Paid Search    | 7           |                  |             | 57.14%        |                   |                       |  |



Primary Dimension: Region City Metro Other \*

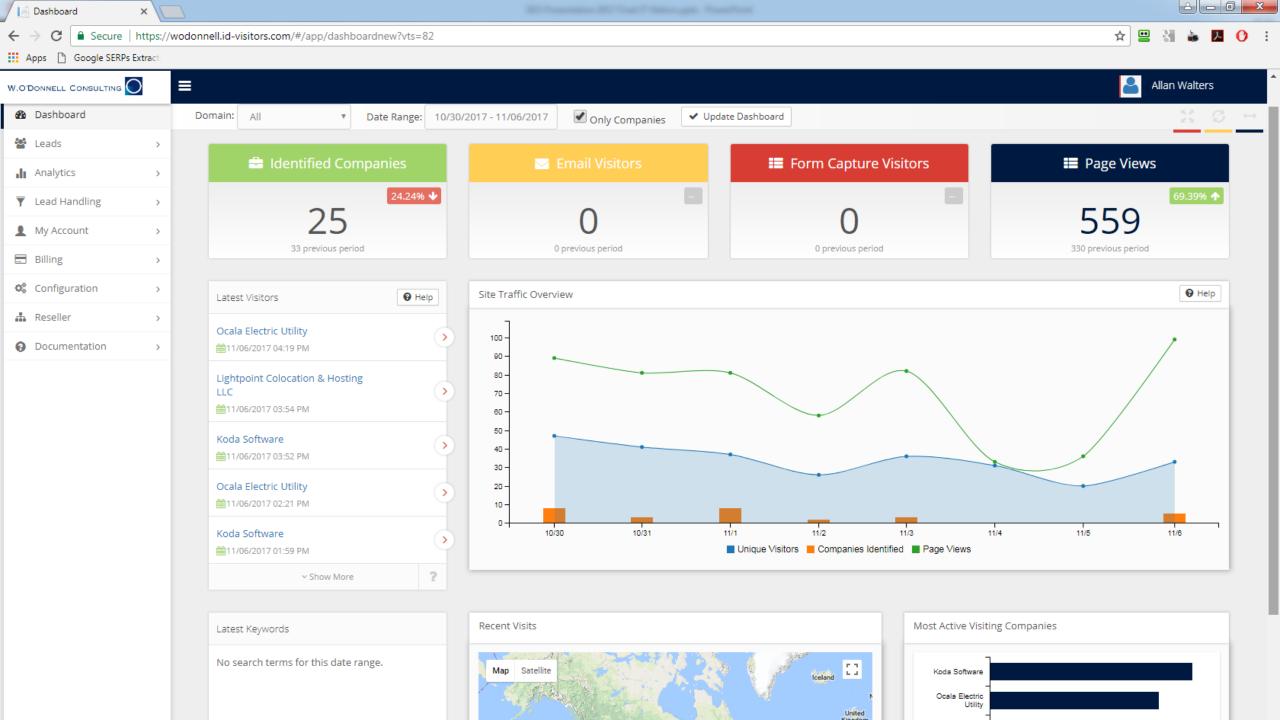


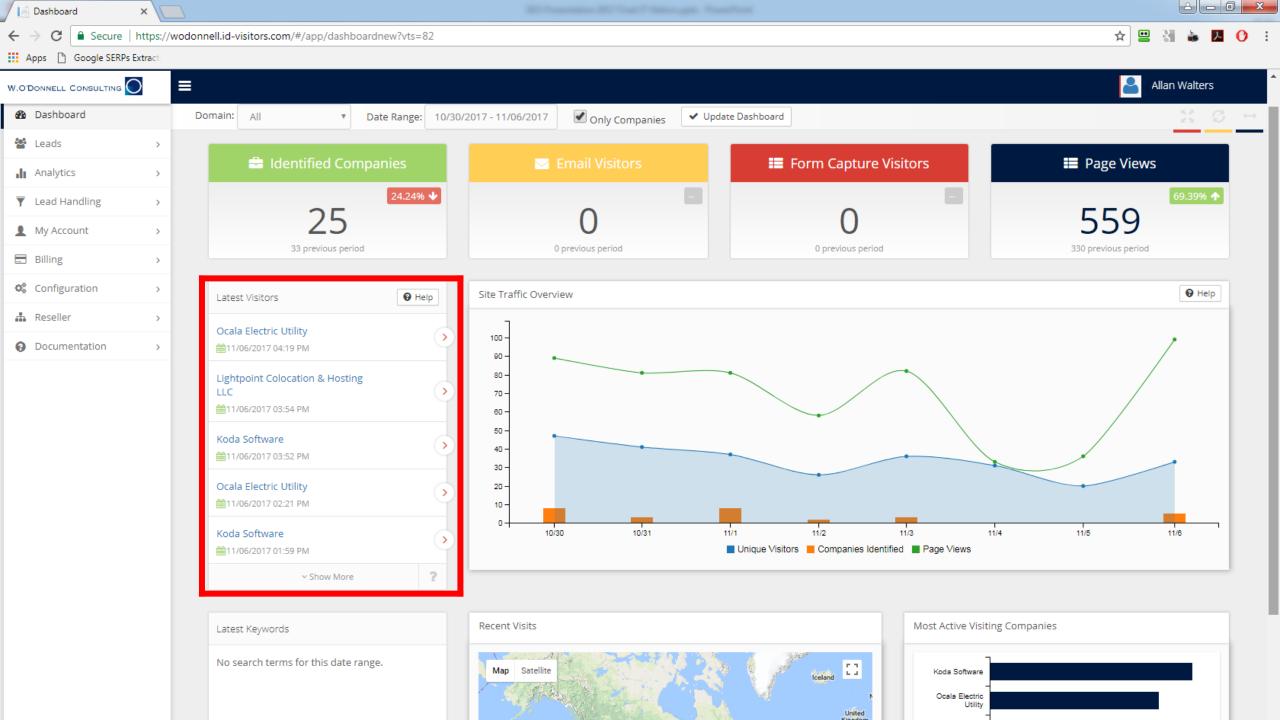
| New York               | 102 (77.86%) | 87.25%  | 89 (82.41%) | 64.71%  | 2.11 | 00:01:12 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
|------------------------|--------------|---------|-------------|---------|------|----------|-------|-----------|----------------|
| 2. Stamford            | 2 (1.53%)    | 50.00%  | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 3. Jersey City         | 2 (1.53%)    | 50.00%  | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 4. Melville            | 2 (1.53%)    | 50.00%  | 1 (0.93%)   | 50.00%  | 2.00 | 00:00:15 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 5. Peekskill           | 2 (1.53%)    | 0.00%   | 0 (0.00%)   | 50.00%  | 2.00 | 00:00:18 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 6. Syosset             | 2 (1.53%)    | 0.00%   | 0 (0.00%)   | 50.00%  | 2.50 | 00:00:33 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 7. North New Hyde Park | 2 (1.53%)    | 50.00%  | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 8. Greenwich           | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 0.00%   | 9.00 | 00:14:36 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 9. Carlstadt           | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 0.00%   | 2.00 | 00:00:05 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 10. Fair Lawn          | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 0.00%   | 9.00 | 00:01:56 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 11. Fort Lee           | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 12. Hazlet             | 1 (0.76%)    | 0.00%   | 0 (0.00%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 13. Hoboken            | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 14. Lambertville       | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 15. North Bergen       | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 16. South Orange       | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 0.00%   | 3.00 | 00:00:33 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 17. Freeport           | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 0.00%   | 7.00 | 00:00:48 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 18. Hastings-on-Hudson | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 19. Holtsville         | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 20. Medford            | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 0.00%   | 5.00 | 00:00:55 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 21. Mount Vernon       | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 0.00%   | 3.00 | 00:00:06 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 22. Pearl River        | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| 23. Rye                | 1 (0.76%)    | 100.00% | 1 (0.93%)   | 100.00% | 1.00 | 00:00:00 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |

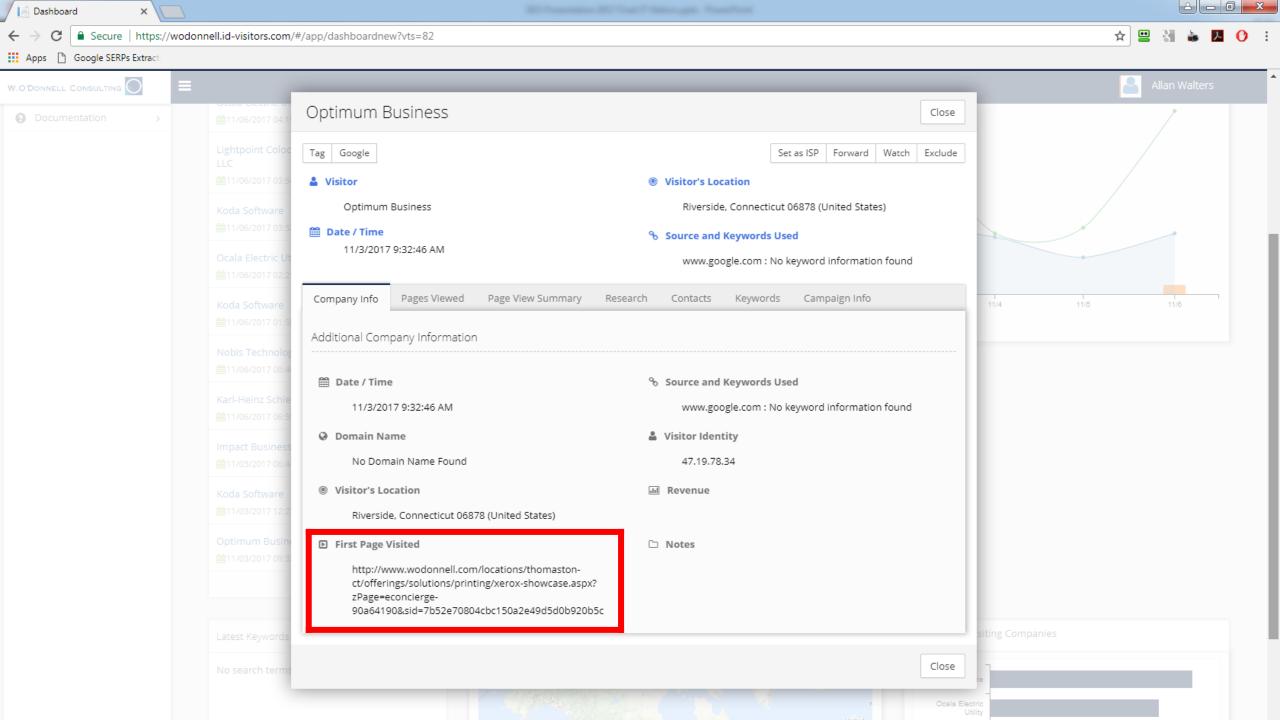


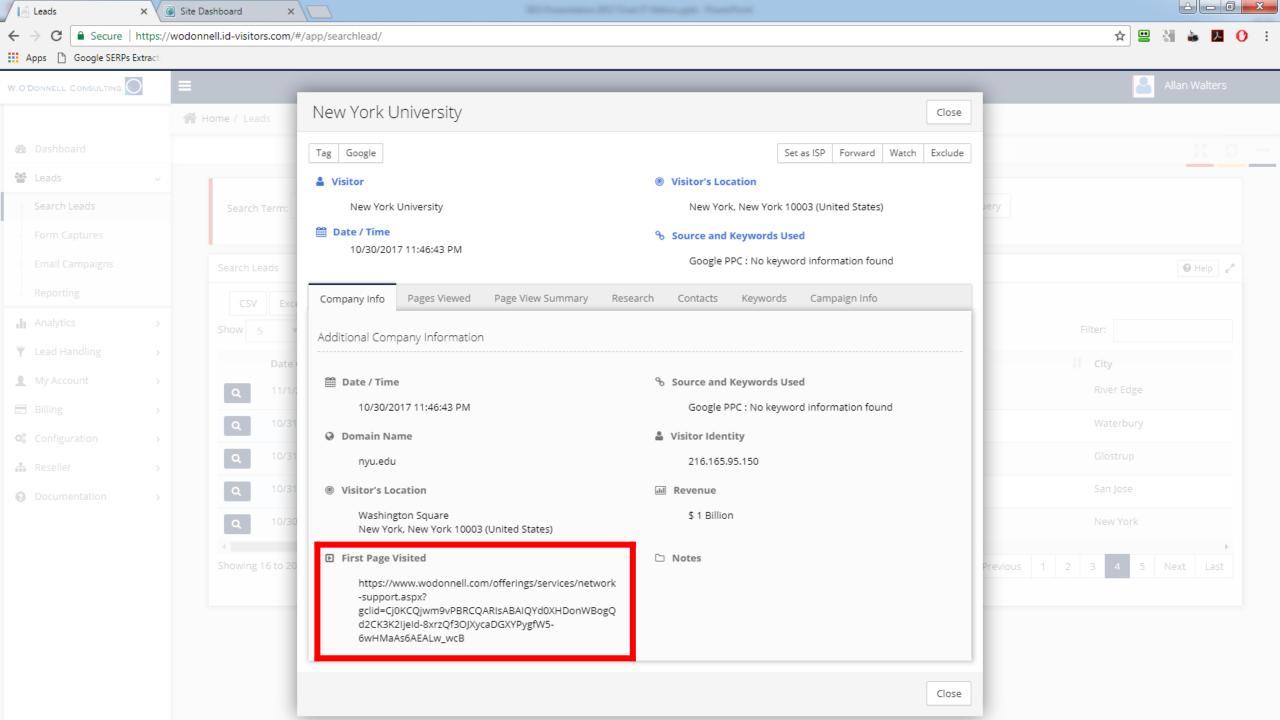


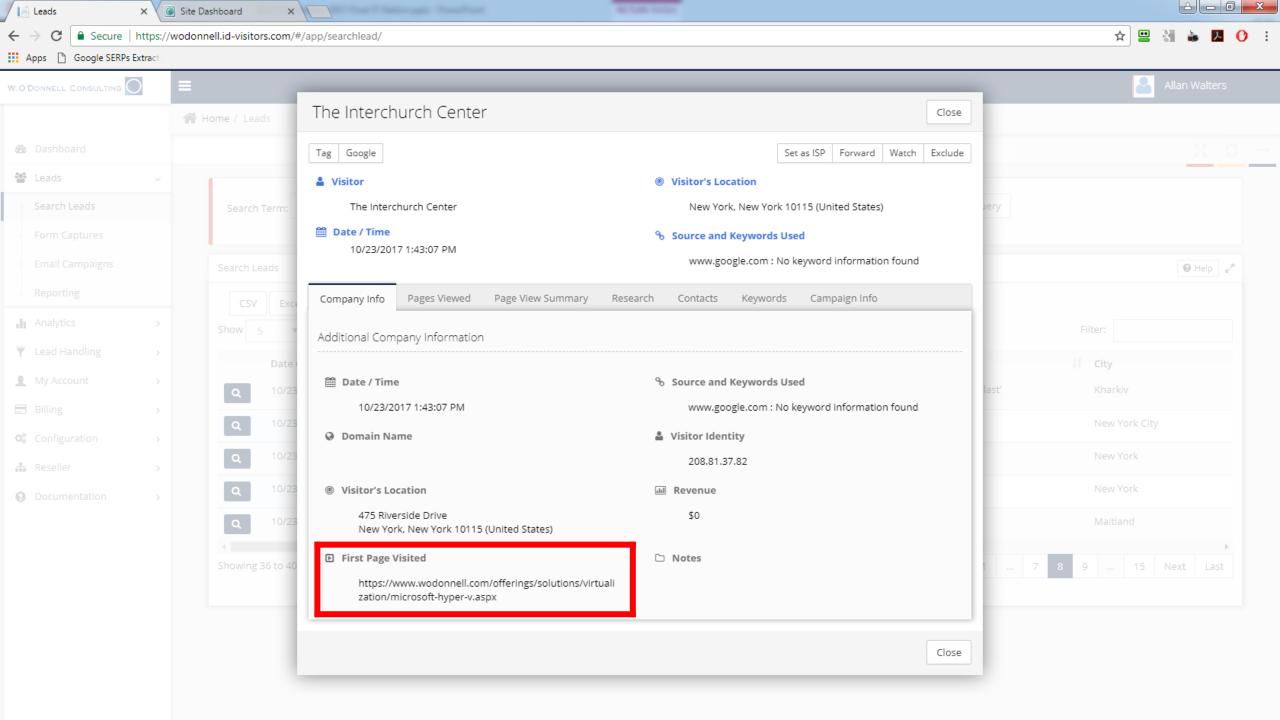


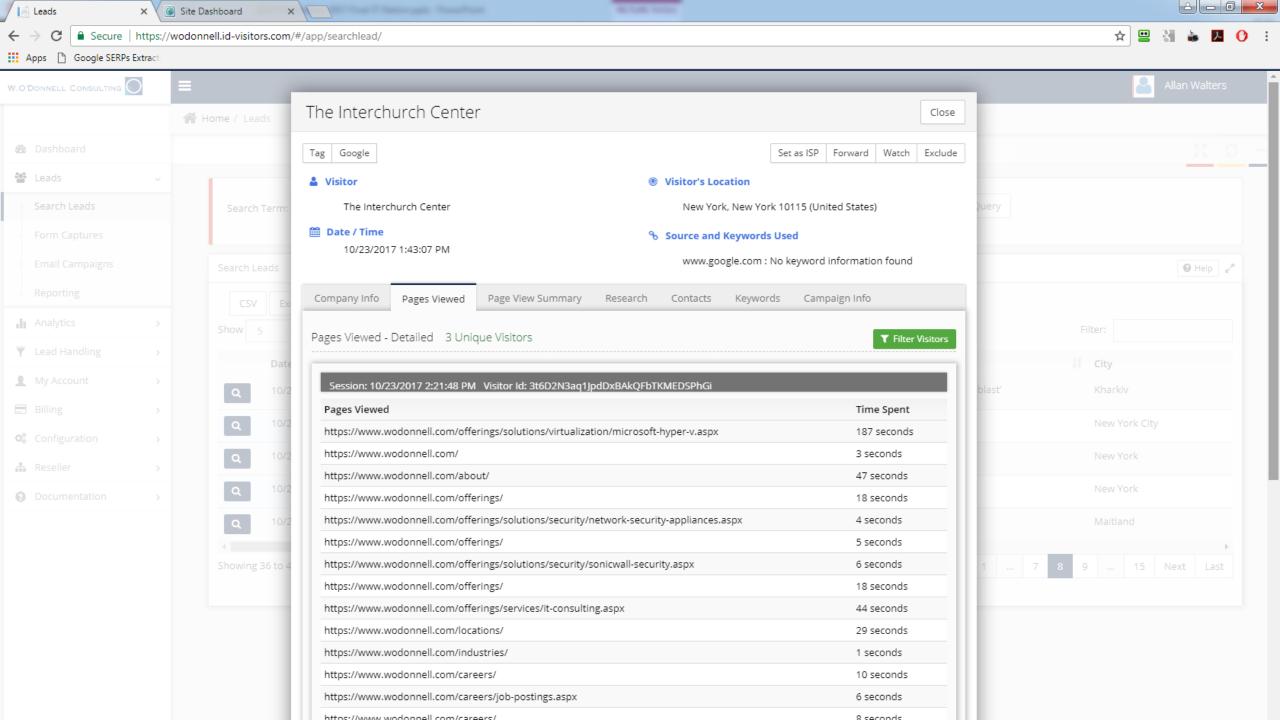




















### Record Phone Calls





### **Actual Calls From SEO**

Lead Status:

### **View Details**









# How can I do this for my company?





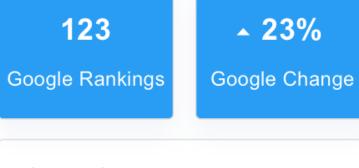


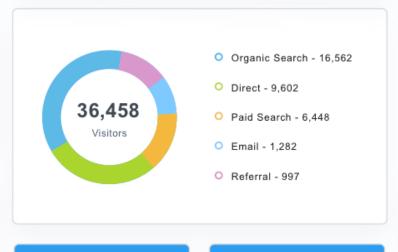


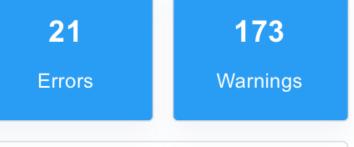


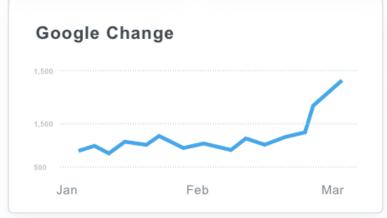


1. Self and Competitor Analysis\*



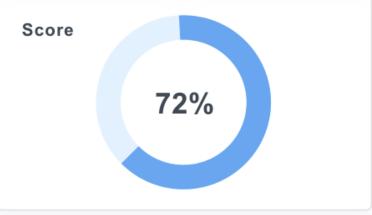




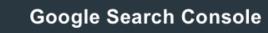


**36,458**Visitors

**56%**% New Visitors









44

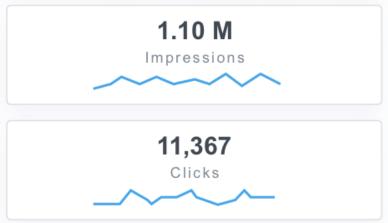
Trust Flow



2.55 M

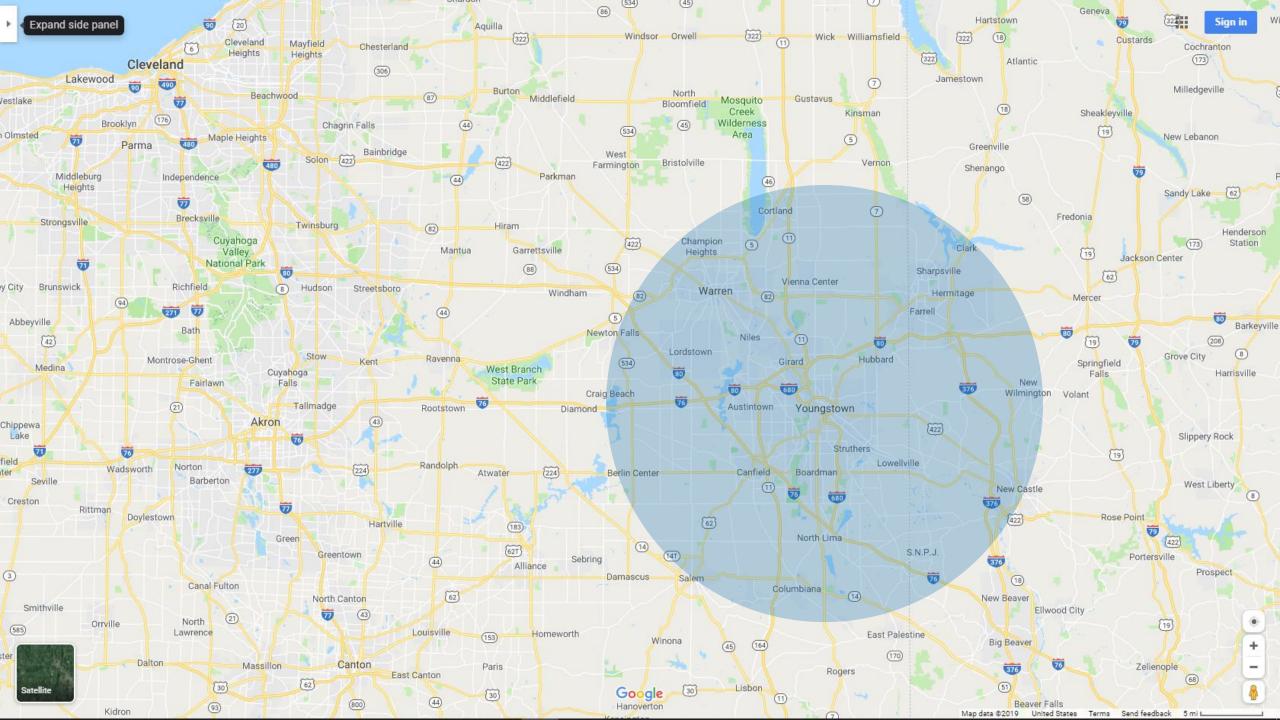
Text Links







- 1. Self and Competitor Analysis\*
- 2. Define Your Service Area





- 1. Self and Competitor Analysis\*
- 2. Define Your Service Area
- 3. Define ALL the Services You Offer









- 1. Self and Competitor Analysis\*
- 2. Define your service area
- 3. List ALL the services you offer
- 4. Create a matrix of service + area



| 4  | A                              | В                   | С         | D       | E    | F         |
|----|--------------------------------|---------------------|-----------|---------|------|-----------|
| 1  |                                | <b>Johnson City</b> | Kingsport | Bristol | Gray | Knoxville |
| 2  | Managed IT Services            |                     |           | X       |      |           |
| 3  | VoIP Solutions                 | X                   |           |         |      |           |
| 4  | Wireless Site Surveys          |                     |           |         |      |           |
| 5  | <b>Network Security</b>        |                     |           |         |      | X         |
| 6  | PCI Compliance                 |                     | X         |         |      |           |
| 7  | HIPAA Compliance               |                     |           |         |      |           |
| 8  | AWS Consultant                 |                     |           |         | X    |           |
| 9  | <b>Microsoft Azure Support</b> |                     |           |         |      |           |
| 10 | <b>Network Security Audits</b> |                     | X         |         |      | X         |
| 11 | Dell Partner                   |                     |           |         |      |           |
| 12 | Office 365 Migrations          | X                   |           |         |      |           |
| 13 | <b>Network Office Moves</b>    |                     |           |         |      |           |
| 14 | Citrix Consultant              |                     |           |         |      |           |
|    |                                |                     |           |         |      |           |







- 1. Self and Competitor Analysis\*
- 2. Define your service area
- 3. List ALL the services you offer
- 4. Create a matrix of service + area
- 5. Create pages for each one

















Google Custom Search

(860) 393-0400 info@wodonnell.com

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### Server Virtualization Services and Consulting

Thomaston, CT

### VIRTUALIZATION

Looking to virtualize? Not sure where to begin?



#### Server Virtualization Experts

We have extensive experience in server virtualization projects and proudly serve the Thomaston, CT market. We configure, support and maintain virtual servers for organizations of all sizes. Whether you already have an existing virtualized setup or are looking to convert to one, we can help make your server virtualization project a success.

### Small Business or Large Enterprise

It doesn't matter if your organization is large or small. Virtualizing your IT is a smart move and will save you money in the long run. It will also give you more flexibility in supporting your IT infrastructure. Even if you only have one server, virtualization can be very advantageous.

### Become Hardware Vendor Independent

No longer feel tied to a specific hardware vendor. With server virtualization technologies you can mix and match differing hardware with ease. You no longer have to upgrade when your vendor tells you to. You can get a much longer life out of your hardware, reducing your acquisition costs.

#### Free Consultation and Demonstration

Contact us today for a free consultation to see how converting to a virtualized environment can save your organization money, decrease downtime and reduce your IT risk.

### Server Virtualization Benefits

- Lower power costs by reducing physical servers
- Reduce the effects of hardware failure
- Faster server provisioning for projects
- Reduce hardware vendor lock-in
- Extend the life of legacy applications

### Schedule Free Consultation

Please contact us today to schedule your free consultation to discuss this solution further.

Phone: 860.393.0400 | Email: info@wodonnell.com



# To Do List

- 1. Self and Competitor Analysis\*
- 2. Define your service area
- 3. List ALL the services you offer
- 4. Create a matrix of service + area
- 5. Create pages for each one
- 6. Optimize the pages you built





# To Do List

- 1. Self and Competitor Analysis\*
- 2. Define your service area
- 3. List ALL the services you offer
- 4. Create a matrix of service + area
- 5. Create pages for each one
- 6. Optimize the pages you built
- 7. Use tracking tools to measure





# Free Offer

# SEO/PPC Self and Competitor Analysis

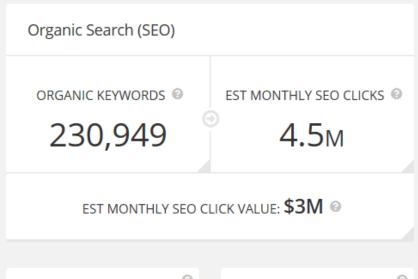
- Benefit of Aftending IT Nation Share User Groups
- You vs. Your Top 3 Competitors
- See What They Are Doing & Spending Online
- Great, Actionable Data





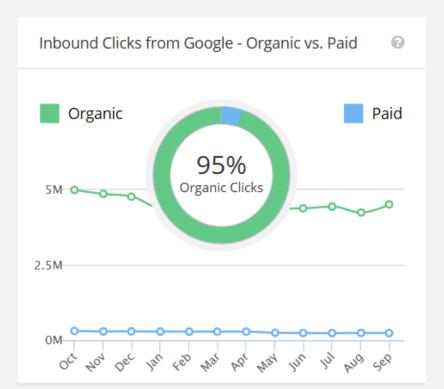
### Monthly Domain Overview - → hp.com

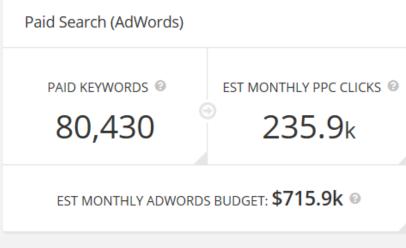




29,313
Keywords their top 2
competitors also rank for

10 YEARS 3 MOS
History of rankings we've collected



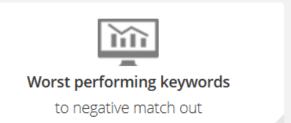


2,705
AdWords their top 2 competitors also buy

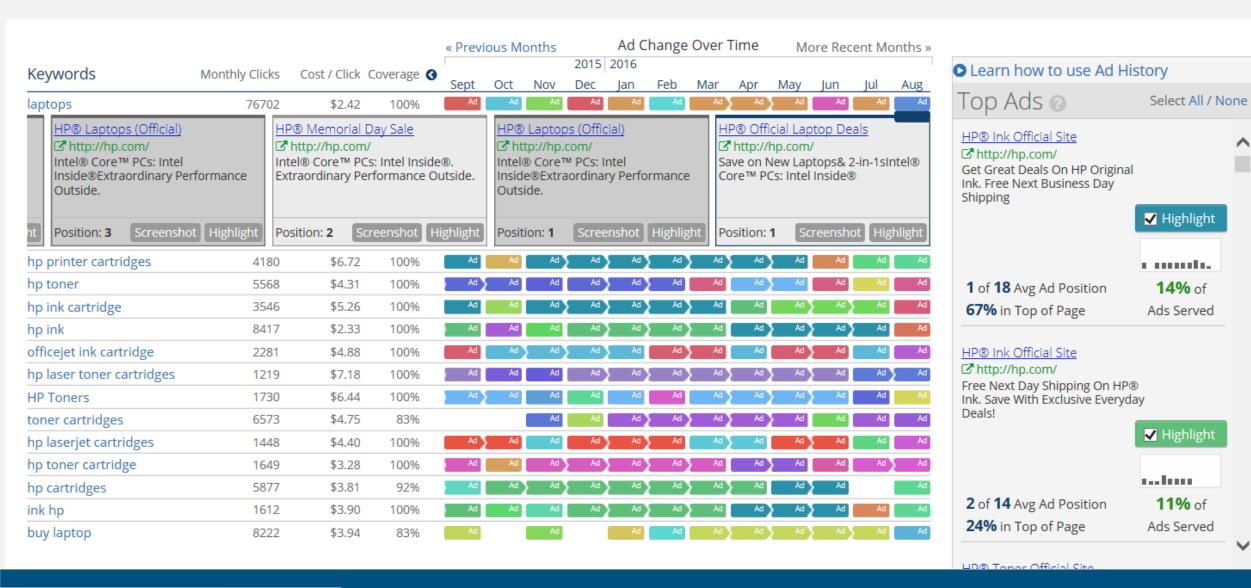
10 YEARS 3 MOS of Adwords history: Every test they've run.







### AdWords History







## Inbound Links (Backlinks)

| Backlink   | Domain Monthly <b>Organic Clicks</b> | Page Monthly <b>Organic Clicks</b> | Domain <b>Strength</b> | Ranked <b>Keywords</b> | Outbound <b>Links</b> |
|--|--------------------------------------|------------------------------------|------------------------|------------------------|-----------------------|
| ✓ www.stunnel.org/ports.html<br>f? ♦? 8.0 00 in0   | 3200                                 | 2                                  | 32                     | 1                      | 20 ADD                |
| S shiftleft.com/mirrors/www.hpl.hp.com/india/research/siteon  f? ♂? 8+0 @0 in0                   | 9                                    | 1                                  | 13                     | 1                      | 20 ADD                |
| 「www.itjungle.com/tfh/tfh072406-story03.html<br>f? 心? 冬0 旬0 <b>in</b> 0                          | 2100                                 | 1                                  | 34                     | 1                      | 20 ADD                |
| ☑ main.nationalmssociety.org/site/TR/Bike/TXHBikeEvents?tea  f? ⑥? ઙ+0 ෑ0 in 0                   | 690000                               | 1                                  | 51                     | 1                      | 20 ADD                |
| ☑ scottlocklin.wordpress.com/2009/08/10/icons-of-engineering  f? ☑? §+0 ◎0 in 0                  | 530                                  | 1                                  | 23                     | 2                      | 20 ADD                |
| 「www.opennet.ru/docs/RUS/slackware/<br>f? 公? 冬0 ゆ0 in 0  | 5300                                 | 1                                  | 35                     | 1                      | 20 ADD                |
| ✓ www.integratednet.com/bandwidthmonitoring.aspx f? ♦ 0 00 in 0                                  | 280                                  | 1                                  | 26                     | 3                      | 20 ADD                |
| ☑ ecat.mcadcafe.com/corpprofile.php?vendor_id=9000554<br><b>f</b> ? 公? 冬0 <b>②</b> 0 <b>in</b> 0 | 830                                  | 1                                  | 30                     | 1                      | 20 ADD                |
| ☑ www1.nyc.gov/assets/dsny/zerowaste/residents/ink-and-ton  f? ☑? §+0 ⑥0 in 0                    | 1300000                              | 12                                 | 55                     | 38                     | 20 ADD                |
| ✓ sethearley.wordpress.com/<br>f? ✓? ♂? ♂0 oo in0  | 1                                    | 1                                  | 11                     | 1                      | 20 ADD                |

# Most Profitable Paid Keywords

| Keyword                              | Ad Timeline     | Cost Per Click | Monthly Cost | Monthly Searches | Ad Position | Total Ads |     |
|--------------------------------------|-----------------|----------------|--------------|------------------|-------------|-----------|-----|
| cloud services<br>☑ hp.com           |                 | \$32.15        | \$212k       | 14.8k            | 6           | 14        | ADD |
| aaa<br>☑ hp.com                      |                 | \$7.09         | \$330k       | 1.83M            | 2           | 3         | ADD |
| laptop  ☑ hp.com                     |                 | \$1.69         | \$290k       | 1000k            | 1           | 5         | ADD |
| cloud computing  ☑ hp.com            |                 | \$29.34        | \$239k       | 246k             | 6           | 14        | ADD |
| internet service providers  ☑ hp.com |                 | \$7.84         | \$155k       | 74.0k            | 11          | 13        | ADD |
| private cloud  ☑ hp.com              |                 | \$46.26        | \$123k       | 9.9k             | 1           | 16        | ADD |
| laptops  ☑ hp.com                    | <u> .lmlml.</u> | \$2.42         | \$186k       | 450k             | 1           | 8         | ADD |
| application development  ☑ hp.com    |                 | \$16.33        | \$63.9k      | 5.40k            | 14          | 14        | ADD |
| virtual server  ☑ hp.com             |                 | \$13.65        | \$63.7k      | 12.1k            | 6           | 14        | ADD |
| printer ink ☑ hp.com                 |                 | \$3.08         | \$76.8k      | 33.1k            | 1           | 13        | ADD |













